

Who is Cedrus?

We're a professional services firm that designs, architects, implements, and manages technology-powered solutions for the digital age. Our Cloud Security practice advises organizations on how to safely embrace the Cloud.

The on-premise to cloud journey creates new vulnerabilities that need be addressed by:

- Creating the right policies and procedures
- Effectively monitoring and managing cloud activity
- Implementing the appropriate technologies to enforce the necessary security controls

Our Partnership with Netskope

As a trusted Netskope partner, we help customers:

- Select the right components in the Netskope platform to meet requirements
- Implement the technology to meet standards & integration specifications
- Establish governance oversight and process models to make the implementation effective

THE CHALLENGE

Cloud adoption is underway for agility and efficiency, but managing security requires skilled personnel that have time to focus on cloud.

- How can your organization adopt cloud swiftly and securely when your IT security team is already over-utilized and you do not have dedicated cloud security experts on staff?
- How can you ensure that your investment in Netskope cloud security is properly managed and mitigating risk effectively?
- How can you consistently engage internal business customers and report on effectiveness to executives with a lean and technically-oriented security operations staff?

Cloud security will not be achieved through a “set it and forget it” approach as was common in the past with firewall technology.

YOUR NEW CLOUD SECURITY TEAM

Cedrus works with Netskope customers as an extension of the internal IT security team. Our Cloud Security team is here to help you to leverage cloud services with visibility and control. To ensure your success, we provide best practices, technology solutions, skilled personnel, and integrations specific to your organization's industry and risk tolerance.

DELIVERY

The Managed Service is offered at two levels of engagement each includes **hands-on cloud security skills** and **weekly status with a Cedrus Security Service manager**.

Standard - Cedrus works with our client's Netskope tenant to act on behalf of the client as:

- Primary liaison for cloud security service and support
 - Troubleshoot, manage, and escalate support issues to closure
 - Review policies, policy errors, and perform tuning
 - Regression test to validate functionality in Netskope updates
 - Maintain integrations (certificates, network changes, etc.)
- Netskope technical security experts
 - Create, test, and modify additional policies to meet current and evolving use case requirements
 - Provide support to test and rollout new/unused features
 - Consistently tune and remediate policy configurations
- Business and decision support
 - Shadow IT reporting and meeting with stakeholders for remediation
 - Executive report creation, maintenance, and periodic delivery

Advanced - Includes everything in Standard, plus Cedrus reviews alerts daily and manages incident handling.

Netskope Cloud Security Managed Service: Standard - Services Available Based Upon Customer's Netskope Licensing	
Cloud Security Team and Liaison to Netskope	Cedrus performs hands on work within the Netskope tenant and manages necessary support issues, escalations, testing of new releases, and ongoing tuning to meet targeted use cases.
Cloud Usage: Cloud Application Discovery	Cedrus reviews and creates reports on monitored cloud apps in use and how these cloud apps measure up to your criteria such as third-party risk, certifications, and data ownership.
Cloud Usage: Access Monitoring and Control	Cedrus configures Netskope to control access to cloud apps or specific functions within those apps based upon use cases. Cedrus monitors and creates reports on alerts and anomalies.
Cloud Usage: Data Leakage Prevention	Cedrus configures and tunes DLP policies to detect and protect targeted critical/confidential/regulated data such as PII, PCI, and PHI. Cedrus creates reports on alerts and performs tuning.
Cloud Usage: Malware Detection & Prevention	Cedrus configures Netskope to prevent malware sitting dormant in the terabytes of data stored in your cloud storage to prevent it from entering your environment. Cedrus monitors and reports.
Cloud Usage: Secure Web Gateway	Cedrus configures Netskope to act as a primary web filter and apply consistent policies on typical web site filtering and use. Cedrus monitors, reports on alerts, and performs tuning.
Cloud Security Posture Management (CSPM)	Cedrus configures Netskope to perform continuous assessment of Amazon Web Services (AWS), Microsoft Azure, and Google Cloud Platform (GCP) to ensure security settings and reports.
Netskope Cloud Security Managed Service: Advanced	
Daily Alert Review & Incident Handling	Cedrus security operations teams monitor your Netskope consoles for alerts and takes action with your internal personnel to remediate issues.

Working Together: Cedrus Cloud Security Managed Services	
Cedrus Provides: Skilled expert cloud security resources	
<i>Operation teams to notify business liaisons for Shadow IT remediation</i>	
<i>Operational team to review alerts, and on Advanced customer accounts, perform incident handling and management</i>	
<i>Team oversight with scheduled reporting for business and executive IT managers</i>	
<i>Oversight of policy configurations with change management and consistent tuning</i>	
<i>Intermediary for Netskope support management for supported products and integrations</i>	
<i>Assess the impact of Netskope releases and upgrades and take appropriate action</i>	
Your Organization Provides: Access, decision making, and liaisons	
<i>Access to your Netskope environment</i>	
<i>Key contacts: Executive reporting, Shadow IT remediation, SMEs, and Incident Management</i>	
<i>Presence on a bi-weekly review and management call</i>	